



HCV ASSIST

010 271 3026 | 0861 468 882

ACCIDENT MANAGEMENT

Accident Management is available 24 hours a day, 7 days a week, 365 days a year and includes the following benefits:

ACCIDENT TOWING

- Towing of the vehicle to the nearest approved repairer from the scene of the accident.
- All costs will be invoiced to the insurer as part of the claim or the client.

If a client is insured for third-party fire and theft only, accident towing is not covered under the policy. While CLC can assist in arranging towing services, all costs will be for the client's account.

2ND ACCIDENT TOW / BREAK-IN TOW / STOLEN AND RECOVERY TOW

Assistance will be provided, however all costs will be for the insurer or the clients account.

ROADSIDE ASSISTANCE

Roadside Assistance for a mechanical or electrical breakdown is available 24 hours a day, 7 days a week, 365 days a year and includes the following benefits:

MECHANICAL OR ELECTRICAL BREAKDOWN

We arrange to tow the vehicle to the nearest repairer, up to a maximum of 150km per incident. Any costs over this amount will be payable by the client directly to the service provider.

FLAT TYRE ASSIST

Cover will be provided for the call-out fee and first hour labour to fit the spare tyre. The cost of the repair or the replacement of the tyre is not covered.

FUEL ASSIST

Cover will be provided for the call-out fee and first hour labour if the client is stranded next to the road as a result of running out of fuel. A service provider will be dispatched to deliver the fuel however the cost of the fuel will be for your own account.

FLAT BATTERY

If the clients vehicle won't start due to a flat battery, we will dispatch a service provider to attempt to jump start the vehicle. It should be noted that jump starting could result in damage to the vehicles' electronics and a tow to the nearest repairer is recommended.

HEAVY COMMERCIAL VEHICLE MUD RECOVERY

When your truck is stuck in mud, CLC is ready to assist. Our specialised recovery partners provide safe, reliable extraction and towing to get your vehicle back on solid ground and back on the move.

ANNUAL LIMIT

R15 000 per HCV, HCV trailers and busses.

